

Sultan
House

Have an enjoyable stay

Welcome to Sultan House,

You're staying in Flat 13, Sultan House, 238 Saint James's Road, London, SE1 5LJ

If you have any questions you can contact me on +44 (0) 7917 434 083

Or contact via the Airbnb app.

If there is an emergency and I'm not available then you can contact W12 Group on +44 (0) 208 050 3195 and say you're staying in Sultan House.

I really hope that you enjoy your stay. This property is fairly jam-packed with technology, so to enhance your stay I'd encourage you to skim over the information in this little manual. If you need *anything* else then please do contact me and I'll be delighted to help you.

Many thanks, Rob x



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TLDR;

Okay, if you're not going to read everything, then here's the headlines...



WiFi: **Sultan House**

Password: **wearethesultans**

Code to open roof box: **8192**

(the roof box door closes automatically in the rain and you need the code to open it from the outside)



The left hand tap on the kitchen sink is **BOILING** water. Use this for tea & coffee, *not handwashing!!*



Lock the door when you leave

(the door to the flat doesn't lock by itself)

The sultan lowdown...

Roof Access

If you get locked out when you are on the roof the code to open the roofbox door is **8192**

Light Switches

Most lights in the kitchen are colours smart lights. You operate them with the switch on the wall that looks like this:

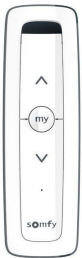


You can also ask Google "turn the lights purple" etc...

The lamps in the bedrooms are touch controlled - you tap/touch the metal copper base of the lamp and it will cycle through several different brightnesses.

Blinds

The blinds are electric and can be operated using the remote which should be mounted on the blind and look something like this:



(tip: blinds in the living you can operate by saying "OK Google, close the blinds" - handy for the projector ;-D)

Living Room Projector

To Watch a Film:

There is a projector with a Windows PC attached to it in the living room. To get this working:

1. Turn the PC on which is down the far side of the sofa. You should see a switch with **"Turn me on"** written on it.
2. Turn the projector on using the remote which should be on the coffee table
3. Use the wireless keyboard to login to the **"AirBnB Guest"** account on windows
4. Open chrome and load your favourite streaming website!

If the Internet isn't working then check the WiFi dongle at the back of the PC - it's a black plastic thing with antenna. Sometimes it becomes dislodged.

To Listen to Music:

If you want to just listen to music then you can connect your phone to the bluetooth. To do this:

1. Find the bluetooth transmitter which is on top of the AV stack on the far side of the sofa (it is a small grey box with a little aerial sticking out of it), like this:



2. Press the small white button on this box to enable pairing mode for the bluetooth
3. Now connect a new device on your phone's bluetooth which should be called "**Audioengine B1**"

Troubleshooting:

Sometimes the projector might not show anything on it. If that happens then please try the following steps:

1. Strangely turning a tap on or flushing the toilet often causes the projector to cut out for a few seconds. This is a known issue which we've had an electrician try and figure out with no avail. If this happens, please don't be alarmed and just wait a few seconds for it to come back on.
2. Try pressing a button on the keyboard to wake the PC up
3. Check that the projector is set to **"HDMI 1"**. The button for this is on the projector remote:



4. Try resetting the PC by pressing the **"Reset Button"** which is labeled on the PC which is down the far side of the sofa.
5. Finally if none of the above steps work then make sure the projector isn't in 'mute' mode. There is a button labeled **"Blank"** or **"AV Mute"** on the projector remote, try pressing this once or twice. Make sure you don't leave it in mute mode while trying the above troubleshooting steps.

Kitchen

I live in the property when it's not rented out, so please feel free to make use of the spices, oils & basic cooking ingredients. If you do want to eat the store cupboard items (cans etc..) then it would be nice if you replace them at the end of your stay.

There is a Brita filter tank in the fridge for filtered water, this is just refilled at the sink.

The blender is excellent for smoothies, but please only use the low setting on it, the motor will burn out if you use the higher settings.

There should be some ice in various ice cube trays in the top of the freezer.

Induction Hob / Cooker

Hold down the on/off button to turn the hob on, then hold down one of the hob buttons to select it and then use the +/- to adjust the temperature.

Sometimes the hob is "locked" and the lock Red led will be showing. You need to hold down the lock button for 5 seconds to unlock it. Sometimes this doesn't work and I switch the hob on and off at the wall (big red switch on the wall to your right)

Microwave

Microwaves shouldn't require manuals. But this one is a tricky beast:



Hold down the on off button. Then press the play/pause button to give you 1 min on medium power.

If you want to do it for longer, you can press the 'time' icon after turning it on and use the up and down arrows to increase the time from 1 min.

Washing Machine

To use the washing machine:

1. Turn the right hand dial to the "Off" position
2. Now press the "play/pause" button
3. Now turn the dial to the cycle you want - there are wash cycles and dry cycles
4. Add a washing tablet in with your clothes - these can be found under the kitchen sink
5. Press the play/pause button to start the cycle



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Note: the door will be locked if you stop it part through a cycle. You'll need to move the dial to "off" and wait 10 min. If it's full of water you will need to run a drain cycle first.

Roof

Please do enjoy the views from the roof. The cushions for the sofa on the roof can be found either on the windowsill on your left as you go up the spiral staircase or inside the sauna.

Please return the cushions once you are done on the roof so they don't get left out in the rain.

The outdoor heater for the sofa is operated via a 10 minute timer switch which is next to the sauna that looks like this:



Sauna

The Sauna is electronic and the switch and temperature controls are on the inside.

You can connect via bluetooth to play music in the sauna. The name of the device to connect to is **BK3254**

Exit the Sauna if you feel uncomfortable, dizzy or sleepy.

Smoking

Please do not smoke inside the property. If you want to smoke please do so in the garden on the roof. **Do not throw cigarette ends from the roof**, the neighbours have balconies and gardens below with **small children**.

Heating

Heating is controlled individually for each room using the thermostats on the radiators:

