



Have an enjoyable stay

Welcome to Sultan House,

You're staying in Flat 13, Sultan House, 238 Saint James's Road, London, SE1 5LJ

If you have any questions you can contact me on +44 (0) 7917434083

Or contact via the Airbnb portal.

I really hope that you enjoy your stay. This property is fairly jam-packed with technology, so to enhance your stay I'd encourage you to skim over the information in this little manual. If you need *anything* else then please do contact me and I'll be delighted to help you.

TLDR;

Okay, if you're not going to read everything, then here's the headlines...



WiFi: **Sultan House**

Password: **wearethesultans**



Code to open roof box: **8192**

(the roof box door closes automatically in the rain and you need the code to open it from the outside)



The left hand tap on the kitchen sink is **BOILING** water. Use this for tea & coffee, *not handwashing!!*



Lock the door when you leave

(the door to the flat doesn't lock by itself)

The sultan lowdown...

Roof Access

If you get locked out when you are on the roof the code to open the roofbox door is **8192**

Light Switches

Most of the lights are coloured smart lights. You can control most of these with voice commands: "Ok Google, turn the lamps off".

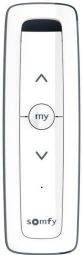
The **master** bedroom and the **living** room have a hue switch which looks like this



Press the **entire thing** in to turn the lights on or off. Basically you can press it with your fist, or your palm. The other 3 small buttons will enable different "moods".

Blinds

The blinds are electric and can be operated using the remote which should be mounted and look something like this:



You can also say “Ok Google, close the blinds”.

Living Room Projector

To Watch a Film:

There is a projector with a Windows PC attached to it in the living room. To get this working:

1. Turn the PC on which is down the far side of the sofa. You should see a switch with **“Turn me on”** written on it.
2. Turn the projector on using the remote which should be on the coffee table
3. Use the wireless keyboard to login to the **“AirBnB Guest”** account on windows
4. Open chrome and load your favourite streaming website!

To Listen to Music:

If you want to just listen to music then you can connect your phone to the bluetooth. To do this:

1. Find the bluetooth transmitter which is on top of the AV stack on the far side of the sofa (it is a small grey box with a little aerial sticking out of it), like this:



2. Press the small white button on this box to enable pairing mode for the bluetooth
3. Now connect a new device on your phone's bluetooth which should be called **"Sultan House Bluetooth"**

Troubleshooting:

Sometimes the projector might not show anything on it. If that happens then please try the following steps:

1. Strangely turning a tap on or flushing the toilet often causes the projector to cut out for a few seconds. This is a known issue which we've had an electrician try and figure out with no avail. If this happens, please don't be alarmed and just wait a few seconds for it to come back on.

2. Try pressing a button on the keyboard to wake the PC up
3. Check that the projector is set to **"HDMI 1"**. The button for this is on the projector remote:



4. Try resetting the PC by pressing the **"Reset Button"** which is labeled on the PC which is down the far side of the sofa.
5. Finally if none of the above steps work the make sure the projector isn't in 'mute' mode. There is a button labeled **"Blank"** or **"AV Mute"** on the projector remote, try pressing this once or twice. Make sure you don't leave it in mute mode while trying the above troubleshooting steps.

Master Bedroom Projector

There is a projector in the master bedroom. This also has a Windows PC attached to it. The remote for the projector and keyboard for the PC can be found on the shelf behind the headboard. To get this working:

1. Turn the projector on using the remote
2. Turn the PC on by pressing the button labeled **"Turn me on"** on the PC which is in the wardrobe cupboard on far side of the room next to the window
3. Use the keyboard to login to the **"AirBnB Guest"** account.
4. Open chrome and load your favourite streaming website!

Kitchen

I live in the property when it's not rented out, so please feel free to make use of the spices, oils & basic cooking ingredients. If you do want to eat the store cupboard items (cans etc..) then it would be nice if you replace them at the end of your stay.

There is a Brita filter tank in the fridge, this is just refilled at the sink.

The blender is excellent for smoothies, but please only use the low setting on it, the motor will burn out if you use the higher settings.

There should be some ice in various ice cube trays in the top of the freezer.

Roof

Please do enjoy the views from the roof. The cushions for the sofa on the roof can be found on the windowsill on your left as you go up the spiral staircase.

Please return the cushions once you are done on the roof.

The outdoor heater for the sofa is operated via a 10 minute timer switch which is next to the sauna that looks like this:



Sauna

The Sauna is electronic and the switch and temperature controls are on the inside.

You can connect via bluetooth to play music in the sauna. The name of the device to connect to is BK3254

Exit the Sauna if you feel uncomfortable, dizzy or sleepy.

Smoking

Please do not smoke inside the property. If you want to smoke please do so in the garden on the roof. Please use the ashtray provided on the roof and **do not throw cigarette ends from the roof**, the neighbours have balconies and gardens below with **small children**.

Heating

Heating is controlled individually for each room using the thermostats on the radiators:



Emergency Information



Hospital

The nearest hospital is Guy's hospital: Great Maze Pond, London SE1 9RT



Emergency Contact

For emergency services please call 999. For a non emergency medical issue please call 111.

WE HOPE YOU ENJOY YOUR STAY WITH US!